

Roger L. Duerksen

CRG/NW, LLC

SUMMARY OF SERVICES

- Consulting in conflict resolution and reconciliation among parties
- Alternative Dispute Resolution – mediation and arbitration
- Workplace training in conflict resolution

As an experienced business owner and CEO, mediator, pastor, and trainer, I help individuals and organizations resolve conflicts using both my business and my pastoral skills to facilitate faith-based *resolution of issues* and *reconciliation of relationships*. My background owning and leading several businesses for nearly 25 years, my long-time role as a church elder and later a vocational pastor, my extensive experience in negotiating competing Legislative agendas, and my academic and experienced-based education and certification as a Certified Christian Conciliator, have together equipped me to assist clients to face and resolve extremely difficult personal, business, and church conflicts.

Our approach is to work with our clients to resolve the immediate issues while simultaneously helping them repair and restore relationships that are necessary for a lasting solution. A solution is not complete if it is not consistent with your personal convictions and faith, or it leaves a permanently broken relationship with others with whom you have been in conflict.

EDUCATION & CERTIFICATION

- 1977 BA in Sociology, BA in Public Service, University of San Francisco, San Francisco, CA
- 1983 Key Executive ((Post-Graduate CEO) Program, Pepperdine University Graduate School of Business and Management
- 2008 Peacemaker Conflict Coaching Training and Mediation Training
- 2009 Peacemaker Advanced Church Conflict Reconciliation Training
- 2012 Certified Christian Conciliator (Peacemaker Ministries)

SKILLS & EXPERIENCE

○ **ALTERNATIVE DISPUTE RESOLUTION**

- 2008 Peacemaker Mediation and Coaching Training
- 2008 - Present: Peacemaker mediations, church interventions, and coaching – mediator/coach/team leader
- 2008 - Present: Peacemaker Ministry Team Member, Salem Alliance Church
- 2010 - 2012 Earned Peacemaker Designation: Certified Christian Conciliator
- 2012 Crossroads Resolution Group, Church Conciliation

○ **BUSINESS AND PROFESSIONAL**

- 1967-69 Automated Business Systems – Franchisee/Owner-Partner
- 1968-69 HydroFarms, Inc. – Owner-Partner
- 1969-70 Binex Corp. Partner-Executive Vice Pres.
- 1970-79 Legislative Staff and Committee Consultant
- 1979-2000 The Association Resource Center – Owner and CEO
- 2000-07 Emmanuel Bible Church – Executive Pastor
- 2008-Present Peacemaker/Christian Conflict Reconciliation Specialist
- 2013 to Present – CRG/NW LLC, Partner

○ **TEACHING & TRAINING**

- Association Resource Center – CEO/President and Strategic Leadership and Organization Development Specialist
- Salem Alliance Church – Presenter, multiple classes/groups - Peacemaker principles.
- Emmanuel Bible Church (Salem, OR) - Presenter, multiple classes/groups - Peacemaker principles.
- Multiple Churches – Presenter, Peacemaker principles.
- Ecuador – Pastor/Presenter – 2012 *Unidad Educativa Cristiana Emanuel* - Peacemaker principles; *La Iglesia Cristiana Evangelica Columna de Verdad* (preaching/teaching family, marriage, general); staff and couples' mediations.
- China – Team Member to serve as Pastor/Presenter/Conciliator (late 2013)

COMMUNITY & PROFESSIONAL SERVICE

Leadership

- Co-Founder/Director of Match Two (M2) Sponsors, community-based rehabilitation service for State Prisons and Youth Authority, State of California
- Past Elder/Deacon, Pollock Pines Community Church – Pollock Pines, CA
- Past President, International Institute of Association Management Companies – Chicago, Illinois
- Past President of California Society of Association Executives – Sacramento, CA
- Past Director/Road Committee Chair for Sierra Springs Homeowners Association (wrote and implemented 10 year road upgrade/maintenance plan)

Community Service

- Business Dispute Resolution
- Church Conflict Intervention and Reconciliation
- Family Conflicts Resolution and Reconciliation
- Christian Spiritual Mentor/Life Coach