



## **Crossroads Resolution Group**

### **Information Regarding Marriage-Intensive Services**

The marriage relationship is unique in many ways. So also is the type of assistance necessary to adequately match the needs of those with marriage issues. A Marriage-Intensive is designed to address these unique needs.

We use two Christian Conciliators in Marriage- Intensives. We always use a male and a female. Marriage Intensives always involve both the husband and the wife. We believe in biblical counseling and conciliation. Conciliation is a process of providing Biblical counsel regarding specific conflict issues, not licensed or professional counseling. The immediate goal of biblical counseling is to help people gain insight into their situation and life in light of God's Word and His purposes. In order to address root problems, we help husbands and wives identify and attend to their heart issues in a safe and supportive environment. Redemptive counsel may include both words of compassion and loving confrontation in an atmosphere of trust, encouragement and respect. The ultimate goal of biblical counseling is to help others grow in faith, knowledge, and love for Jesus Christ as He increasingly transforms them into His likeness.

Because we believe the Bible is the Word of God concerning faith and life, the principles used in biblical counseling are based on Scripture. We are committed to reflect the character and grace of Jesus Christ in all we do. Foundational is our belief that God has created all mankind in His image and for His glory. We find information gained through medical sources, social science research and psychology often helpful in identifying problems and appropriate interventions. However, all interventions must meet the criteria of biblical faithfulness.

We are committed to do everything possible to guard any information spouses entrust to us. It is important to recognize, we are unable to guarantee confidentiality, even when we maintain the strictest confidence, due to the nature of third party involvement. There are times when we are legally required and/or biblically obligated to share information with others. Such exceptions to confidentiality include, but are not limited to, situations where:

- We are informed of alleged or suspected child or elder abuse or neglect committed by or experienced by the client or by a specifically identified individual;
- The client is a perceived threat to themselves or others;
- The conciliator is subpoenaed and ordered by a judge to testify or release client information;
- A parent or legal guardian of an individual under the age of 18 requests information about the child; and/or
- We discern the need to discuss a party's situation with their denominational and/or churches' governing elders/pastors for the purposes of providing assistance.

In these situations, we make our best effort to help our clients act according to what we understand to be in their best interests. Where possible, we attempt to discuss the situation with our clients and obtain informed consent to release information before any action is taken. We may also confidentially consult with appropriate professional colleagues to seek greater wisdom in order to provide our clients with the best possible counsel.

If we suspect that there may be a medical component to a client's problem, we may request an evaluation by their personal physician or a specialist. In some situations, counseling may be contingent upon this medical evaluation. Because a person's physical body and spirit are intricately connected, it is unwise to neglect one or the other in the process of counseling.



Issues:

## Personal and Marriage Issues

1. Estimated Costs: The parties acknowledge that they have reviewed the Marriage-Intensive Cost Estimate provided by CRG. The parties further acknowledge that the marriage-intensive costs may exceed this Estimate and any additional costs will be the responsibility of the parties.
2. Marriage-Intensive Retainer: A Marriage-Intensive Retainer of (\$\_\_\_\_\_) is required in advance of scheduling any services. Any unused portion of this amount will be refunded by check following the Marriage-Intensive sessions or applied to any balance due on your account.
3. Payment Process. All payments for fees or retainers are to be made by check payable to "CRG" and mailed to Crossroads Resolution Group; 2030 Holman Street; Portland, OR 97211.
4. Guidelines and Cancellation Policy.

### **Guidelines**

Please carefully read *Guidelines for Christian Conciliation* and pay particular attention to the *Rules of Procedure*. ([www.peacemaker.net/rules](http://www.peacemaker.net/rules))

All aspects of this *Marriage Intensive* are governed by and conducted in accordance with the *Rules of Procedure for Christian Conciliation of the Institute for Christian Conciliation*. These *Rules* are incorporated herein by reference as if set forth in their entirety.

### **Cancellation**

If you cancel a scheduled visit at least six weeks prior to the visit you will be reimbursed for the full amount minus the \$300 fee for Case Administration and document preparation.

Any cancellation less than six weeks prior to a visit will result in Crossroads and its conciliators, incurring costs and time, which cannot be otherwise reimbursed. Therefore, if the scheduled visit is cancelled between four and six weeks prior to the scheduled visit you will be responsible for the \$300 Case Administration fee plus \$200 per day for the number of days of the visit. The balance of the Retainer fee will be held by Crossroads for a re-scheduled visit, to be determined by you. If the visit is not rescheduled within 8 weeks, the balance of the retainer will be returned to you. If you elect to not reschedule the remainder of the retainer will be returned upon request.

If the scheduled visit is cancelled less than four weeks prior to the visit you will be responsible for the \$300 Case Administration fee, all non-refundable, out-of-pocket expenses incurred by Crossroads, the full amount of fees to be paid to the Lead Conciliator, and 50% of the fees to be paid to all other team members. The balance of the Retainer fee will be held by Crossroads for a re-scheduled visit, to be determined by you. If the visit is not rescheduled within 8 weeks, the balance of the retainer will be returned to you. If you elect to not reschedule the remainder of the retainer will be returned upon request.

Upon rescheduling a visit, a new proposal and estimate of cost will be agreed to by you and Crossroads Resolution Group.

6. Post Marriage-Intensive Follow-Up. It could be that upon completion of your Marriage-Intensive you might want to seek some follow up services with CRG. However, because we understand that part of a Marriage-Intensive process often involves planning follow up as part of the agreement, we do not want you to feel any undue pressure about continuing with CRG for services after the Marriage-Intensive sessions. We invite you to take the freedom you need to develop follow up plans within the intensive that benefit you and encourage you to use local resources, especially your church. There is no assumption, or need for, continuation of services with CRG other than follow-up check in call and assistance to mentors. Of course, you are able to contact us to initiate any desired post Marriage-Intensive services.

### *Summary of Proposed Fees & Expenses for*

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#### **Marriage Intensive**

**Expenses** including air travel, lodging, transportation, and meals:     \$ \_\_\_\_\_

(All expenses are actual; retainer amounts not used will be returned upon the conclusion of the final visit. If expenses exceed retainer a final billing will for this amount will be sent upon conclusion of our work.)

#### **Administration**

Case Administration Fee	\$ 750.00
Document writing (post intensive restoration plan)	\$ 300.00

#### **Conciliator Fees:**

1,000.00/day per conciliator	\$ _____
Travel for conciliators	\$ TBD
Conciliator preparation with parties (pre-intensive conference calls)	\$ _____
Conciliator preparation and follow up with mentors	\$ _____
Follow up 4 weeks post intensive	\$ _____

**Total for Retainer:** \$ \_\_\_\_\_

### **Acceptance of Marriage-Intensive (Agreement)**

The undersigned parties \_\_\_\_\_, agree to the Marriage Intensive as outlined the above pages. By payment of \$\_\_\_\_\_ fees and expenses as outlined herein, we accept the terms and conditions of this proposal and contract and will endeavor to cooperate with Crossroads Resolution Group for the purpose of completing the work of this agreement.

\_\_\_\_\_ and \_\_\_\_\_ also agree to the terms and provisions of the services as set forth above in pages 1 - 6.

The individuals and representatives of the organizations who are parties to this agreement are Christians and believe that the Bible commands them to make every effort to live at peace and to resolve disputes with each other in private or within the Christian church (see Matthew 18:15-20; 1 Corinthians 6:1-8).

Therefore, the parties agree that any claim or dispute arising from or related to this agreement shall be settled by biblically based mediation and, if necessary, legally binding arbitration before arbitrators designated by Peacemaker

Ministries and in accordance with the *Rules of Procedure for Christian Conciliation* of the Institute for Christian Conciliation, a division of Peacemaker® Ministries.

Judgment upon an arbitration decision may be entered in any court otherwise having jurisdiction. The parties understand that these methods shall be the sole remedy for any controversy or claim arising out of this agreement and expressly waive their right to file a lawsuit in any civil court against one another for such disputes, except to enforce an arbitration decision.

Party: \_\_\_\_\_

Party: \_\_\_\_\_

Date: \_\_\_\_\_