



## Mediation Agreement

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We, the individuals signing below, are presently involved in a dispute with one another, with which we want the help of another person(s) who will serve as mediator. We agree to use \_\_\_\_\_ with Crossroads Resolution Group LLC to be our mediator(s).

We have received and read the *Rules of Procedure for Christian Conciliation (The Rules)* contained in the [\*Handbook for Christian Conciliation\*](#), which we agree will guide the mediation process.

The mediators will attempt to assist us in reaching a voluntary resolution of this dispute along with personal reconciliation.

We understand that we may quit the mediation at any time.

We understand that neither the mediators nor Crossroads Resolution Group, including those who happen to be attorneys, will provide any of us with legal advice or representation, which we would receive from a privately retained attorney or professional licensed counseling. The mediator(s), regardless of training or expertise, are not expected to provide any of us with the kind of advice or services that we would receive from an independent professional.

We agree to protect the confidentiality of this process as stated in Rule 16 of *The Rules* and will not discuss these matters with people, except as stated in Rule 17 of *The Rules*.

This Agreement may be signed as separate documents by the parties with each of the copies deemed an original, and part of the same agreement.

*CRG Accountability and Conflict Resolution*

Crossroads Resolution Group, LLC and its conciliators desire and agree to discuss any complaint or concern a party may have with the services provided under this agreement. Crossroads Resolution Group, LLC and its conciliators are [Certified Relational Wisdom Relational Conciliators](#). This certification is conferred by [Relational Wisdom 360](#). Pursuant to such certification, CRG and its conciliators have agreed to adhere to the [Standards of Conduct for Christian Conciliators](#).

CRG and its conciliators have placed themselves under the accountability of Relational Wisdom 360. As part of such accountability, if a party cannot successfully resolve its concerns directly with CRG and its conciliators, the party may submit a written grievance against CRG or its conciliators with [Relational Wisdom 360](#).

The parties also agree that in the event any claim is asserted under this agreement related to the services provided by CRG, such claim will be resolved by mediation or arbitration conducted pursuant to the [Rules of Procedure for Christian Conciliation](#), with mediators or arbitrators who are certified as Christian conciliators, selected by the parties by mutual agreement or selected by [Relational Wisdom 360](#).

The parties understand that these methods shall be the sole remedy, except for the accountability provisions stated above, for any controversy or claim arising out of this agreement and expressly waive their right to file a lawsuit in any civil court against one another for such disputes, except to enforce an arbitration decision.

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